



Modern Slavery Statement

May 2024

Business Overview

Cloud Software Group, Inc. ("Cloud Software Group"), the owner of Citrix Systems, Inc. ("Citrix") and Cloud Software Group, Inc. ("Cloud Software Group"), provides mission-critical software to enterprises at scale. Cloud Software Group has its headquarters at Fort Lauderdale, Florida, in the United States. The Citrix, NetScaler, XenServer, ShareFile, TIBCO, Spotfire and JasperSoft names are all trademarks used to identify Cloud Software Group, its business units, and their respective products and services.

Cloud Software Group is committed to conducting its business with highest standards of ethics and integrity and seeks to purchase products and services only from suppliers who share our core values.

This Statement has been prepared pursuant to the U.K. Modern Slavery Act and the Australian Commonwealth Modern Slavery Act and relates to the fiscal period from December 1, 2022, through November 30, 2023. Citrix, as part of Cloud Software Group Inc, operates in the United Kingdom through its subsidiary Cloud SG UK Limited (formerly Citrix Systems UK Limited) and in Australia through its subsidiary Citrix Systems Asia Pacific Pty Ltd. TIBCO operates in the UK through its subsidiary Cloud Software Operations (Ireland) Ltd (formerly TIBCO Software Ireland Limited), and in Australia through Cloud Software Group Australia Pty Ltd (formerly TIBCO Software Australia Pty Ltd). This statement also covers the following subsidiaries having a presence in the UK: Nimbus Partners Limited, TIBCO Software Limited, and Information Builders (UK) Limited. This Statement describes Cloud Software Group's group-wide modern slavery policies and compliance procedures since we have common policies and compliance procedures and the same modern slavery risks across our business.

As used in this Statement, "modern slavery" encompasses forced labor, prison labor, indentured labor, bonded labor, debt servitude, state imposed forced labor, human trafficking, child labor and other similar conduct commonly thought of as modern slavery.

Our Workforce

Cloud Software Group's Code of Business Conduct (the "Code") sets the standards of conduct for those working for or on its behalf. The Code is subject to regular review by the board of directors of all companies belonging to Cloud Software Group and is updated accordingly. The Code provides that all employees should be treated with respect, and, more specifically, it states that all companies belonging to Cloud Software Group are committed to adhering to applicable employment laws, including those relating to child labor, wages, hours and working conditions.

A substantial portion of our workforce consists of skilled labor. In addition, all employees hired by Citrix are



subject to a background check. Based on the nature of the types of jobs performed by our workforce, we believe the risk of modern slavery in our operations is low.

Cloud Software Group also uses independent contractors. Because of the nature of the types of jobs performed by our independent contractors, we believe the risk of modern slavery in their performance for Citrix is low. Cloud Software Group generally uses placement agencies to source independent contractors. These agencies are selected following a standard sourcing process with defined business criteria.

Supplier Relationships

Certain physical products are manufactured for our Citrix business unit by a limited number of third parties. We do not have our own manufacturing facilities and, therefore, do not manufacture products directly. Generally, our third-party manufacturers control the supply chain relationships for our physical products. In addition, Cloud Software Group outsources some of its business processes, such as IT support. We believe our principal risk of modern slavery is that forced labor could occur without our knowledge in violation of our policies in the upper tiers of the supply chain.

We have established policies and compliance and other procedures discussed herein that are applicable to Cloud Software Group and/or its third-party suppliers to mitigate the risks of modern slavery in the supply chains for our products. Our approach is to focus on our direct suppliers since this is the level of the supply chain where we believe that we have the most influence and can therefore be the most effective. Our risk-based supplier due diligence program screens for, among others, certain labor violations. We subscribe to an ongoing monitoring service the purpose of which is to identify violations of workplace related law and regulations by our direct suppliers.

Cloud Software Group's standard contract and purchase agreement language requires our suppliers to act in a manner consistent with the standards set out in our Supplier / Partner Code of Business Conduct (the "Supplier Code"). As indicated in the Supplier Code, we are committed to working with socially responsible business partners that embrace high standards of ethical behavior and treat their employees fairly and with respect. Our Supplier Code is made publicly available on the Cloud Software Group and Citrix websites for all our partners, suppliers and customers to access. The Supplier Code prohibits slavery or trafficking in persons or the use of forced or child labor by anyone in the Cloud Software Group supplier community. Suppliers are required to comply with all laws and regulations relating to, and to take affirmative steps to combat, slavery and trafficking in persons and forced or child labor. Furthermore, the Supplier Code provides that, if we learn that our suppliers have acted in a manner inconsistent with the Supplier Code, we will take appropriate action.

Supply Chain Engagement

As noted above, we use third party manufacturers to manufacture our physical products. Our principal third party manufacturer is both required and has indicated to us that it adheres to the Responsible Business Alliance's ("RBA") compliance code of conduct

<http://www.responsiblebusiness.org/standards/code-of-conduct> ("RBA Code of Conduct") and that it notifies its suppliers of their obligation to comply with the RBA Code of Conduct.

This third-party manufacturer has indicated in writing that it takes steps to verify, evaluate and address risks of slavery and human trafficking in its supply chain. According to the manufacturer, the vast majority of its supplier contracts and purchase order terms contain language requiring suppliers to comply with the RBA Code of Conduct. The manufacturer also has indicated that it monitors compliance through self-assessment questionnaires completed by its suppliers. In addition, it has indicated that it performs audits that, among other things, cover slavery and human trafficking and, if deficiencies are found during an audit, it requires the supplier to develop and submit a corrective action plan.

Other suppliers may be required to comply with our terms and conditions and other contractual provisions,



as described above. As also noted above, as part of our supplier onboarding process (and periodically thereafter) we carry out risk based due diligence. This includes a questionnaire covering a supplier's current and past compliance with applicable modern slavery laws.

Training

We provide mandatory internal training intended to ensure that all our employees observe and understand the Code, the underlying policies, law and regulations and their applicability to our business.

Our principal third-party manufacturer has indicated that it provides training on forced labor and human trafficking to its employees. In addition, our standard purchase agreements require suppliers to conduct training on applicable laws.

Assessment

We assess the effectiveness of the actions being taken to assess and address modern slavery risks through ongoing engagement with our principal third party manufacturer, the findings of our supplier due diligence program and the number and type of complaints received through our grievance mechanism.

Grievance Mechanism

Cloud Software Group has mechanisms for its employees and third parties to ask questions or report concerns about possible violations of the Code, Cloud Software Group policies and laws. This would include any questions or concerns relating to modern slavery. Our Code has procedures and contact information for raising such matters, and we provide in our Code that retaliation will not be tolerated. Our website publishes this grievance mechanism to other stakeholders. Cloud Software Group also makes this information available to our channel partners through our Partner Central portal.

Solely for purposes of compliance with the U.K. Modern Slavery Act, this Statement was approved by the board of directors of Cloud SG UK Limited and has been signed by a director of that entity. A signed copy of this Statement is available upon request.

The Board of Directors,
Cloud SG UK Limited

Solely for purposes of compliance with the U.K. Modern Slavery Act, this Statement was approved by the board of directors of Cloud Software Operations (Ireland) Limited and has been signed by a director of that entity. A signed copy of this Statement is available upon request.

The Board of Directors
Cloud Software Operations (Ireland) Limited

Citrix Systems Asia Pacific Pty Ltd ("Citrix Systems Asia"), an indirect wholly owned subsidiaries of Cloud Software Group with approximately 50 employees located in Australia provides our Citrix products and services in the Asia Pacific (excluding Japan) market. During the fiscal period to which the Statement relates, Citrix Systems Asia neither owned or controlled other entities. As earlier noted, we do not have our own



manufacturing facilities and source physical products from third party manufacturers. Citrix Systems Asia provides the same Citrix products and services in Australia as are provided by Cloud Software Group in other parts of the world and has the same supply chains and modern slavery risks as other Cloud Software Group companies. Cloud Software Group's supply chain is discussed earlier in this Statement.

Solely for purposes of compliance with the Australian Commonwealth Modern Slavery Act, this Statement was approved by the board of directors of Citrix Systems Asia and has been signed by a director of that entity. A signed copy of this Statement is available upon request.

The Board of Directors,
Citrix Systems Asia Pacific Pty Ltd

This Statement has been approved by the governing body of Cloud Software Group, Inc., the Cloud Software Group entity or entities doing business in Canada within the meaning of the Canada Fighting Against Forced Labour and Child Labour in Supply Chains Act (the "Act").

In accordance with the requirements of the Act, and in particular section 11 thereof, I attest that I have reviewed the information contained in the report for the entity or entities listed above. Based on my knowledge, and having exercised reasonable diligence, I attest that the information in the report is true, accurate and complete in all material respects for the purposes of the Act, for the reporting year listed above.

I have the authority to bind Cloud Software Group, Inc.

Full name: *Antonio G. Gomes*
Title: *Chief Legal and Administrative Officer*
Date: *May 29, 2024*
Signature: *Antonio Gomes*