



**Statement
on
Modern Slavery and
Transparency in Supply Chains
for the year ended 31 March 2024**



Contents

Introduction	3
Section A Business, Operations and Supply Chains	3
1. Our Business and Operations	3
2. Our Supply Chains	4
Section B Governance Framework and Policies	4
1. Our Approach to addressing Modern Slavery Risks	4
2. Our Internal and External Policies and Governance	5
Section C Due Diligence and Risk Management	8
1. Due Diligence Processes in Supply Chains	8
2. Certification	11
3. Internal Accountability	12
Section D Training	12
1. Training for Employees	12
2. Workshop and Training for Suppliers	13
Section E Future preventive measures	13
Approval	13



Introduction

We, VTech Technologies Canada Ltd (referred to as **VTech Canada**), a subsidiary in the VTech Group of Companies (collective referred to as **VTech**), set out in this statement the continuing efforts we have made to address the risks of modern slavery and human trafficking in our business operations and supply chains in the financial year ended 31 March 2024 (FY2024).

This Statement is made in accordance with the Canada's Fighting Against Forced Labour and Child Labour in Supply Chains Act.

Section A Business, Operations and Supply Chains

1. Our Business and Operations

VTech is the global leader in electronic learning products from infancy through toddler and preschool ages, and the largest manufacturer of residential phones in the US. We also provide highly sought-after contract manufacturing services.

VTech's electronic learning products range from a simple standalone toy to a sophisticated learning platform to inspire kids to learn with fun. Our telecommunication products offer a wide range of telephony, baby care and communication products for residential and commercial use. As for our contract manufacturing services, we provide reliable and high-quality services to our customers in the major product categories of professional audio, hearables, internet of things and medical devices around the world.

VTech Canada operate in Canada and VTech currently has operations in 15 countries and regions in North America, Europe, and Asia Pacific. The headquarter is in the Hong Kong Special Administrative Region and its manufacturing facilities are in China, Malaysia and Mexico.

In FY2024, VTech had approximately 21,600 employees, including around 1,500 research and development (R&D) professionals in the



United States, Canada, Germany, Hong Kong and China, who design and develop innovative and high quality products for VTech's customers.

2. Our Supply Chains

Our products manufactured by the affiliates in VTech and the major suppliers are manufacturers of printed circuit board, integrated circuit, metal, plastic parts and other electronic components, of which over 86% are located in China. There are policies and risk management programmes in place (Section B.2 and Section C) throughout FY2024 to identify, assess, prevent and mitigate the risks of modern slavery and human trafficking in our supply chains. These include but are not limited to the compliance of the conflict minerals laws and regulations.

Section B Governance Framework and Policies

1. Our Approach to addressing Modern Slavery Risks

VTech has established a Risk Management and Sustainability Committee (the Committee) which has been in place throughout FY2024. The Committee reports to the Board of Directors of VTech Holdings Limited (the Board) and the Group's Audit Committee. The Board has continued to delegate to the Committee the authority to review and monitor the risk management and internal control systems of VTech Group, which include assessing the effectiveness of the policies and risk management programmes in addressing the risks of modern slavery and human trafficking in our supply chains.

We strongly oppose and have no tolerance for forced, bonded (including debt bondage) or indentured labour, involuntary or exploitative prison labour, child labour, modern slavery or human trafficking in our supply chains or in any part of our business. We are also committed to respecting the labour and human rights of all our employees and fulfilling our statutory obligations. In this respect, we have developed and implemented policies, procedures, supplier accountability and governance measures to prevent child labour, modern slavery and human



trafficking in our business operations and supply chains as detailed below.

2. Our Internal and External Policies and Governance

The following areas are covered by the relevant policies and adopted practices that apply to cover all entities within the VTech in FY2024.

(i) Human Rights Policy

Our Human Rights Policy¹ with risk management programme protects and safeguards the human rights of the Group's stakeholders including its employees, customers, suppliers and the local communities in which it operates. It supports the internationally-recognised human rights principles laid down in the International Bills of Human Rights and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. Our policies and operation are set up and structured with due consideration of the Ten Principles of the UN Global Compact, the UN's Guiding Principles on Business and Human Rights, the OECD's Guidelines for Multinational Enterprises, the Responsible Business Alliance (RBA) Code of Conduct which are widely observed in global supply chains, and other relevant international standards.

(ii) Code of Conduct for Employees

The Code of Conduct for our employees (the Employee Code) sets out the guiding principles for maintaining high standards of integrity, honesty and behaviour, that all employees are expected to meet. We also provide regular training to our employees on the Employee Code.

Employees are required to confirm in writing upon joining VTech and declare annually that they have understood the Employee Code and its application to their role and position in VTech. Employees are also required to strictly follow the Employee Code, which ensures that the Group operates in accordance with the highest standards of business

¹ https://sustainability.vtech.com/VTech_Human_Rights_Policy_Eng



behaviour and ethics in our engagement with customers, business partners, shareholders, employees and the business community.

(iii) Freely Chosen Employment

We do not use forced labour. We also ensure that the terms of employment are voluntary. Our employees work at VTech of their own free will and are free to leave their employment upon giving reasonable notice under the relevant company regulations. We do not require employees to lodge deposits, hand over passports or work permits as a condition of employment, unless required by applicable law.

(iv) No Child Labour

We do not use child labour. We observe all appropriate local and international regulations in relation to the restrictions on the employment of child labour.

(v) Freedom of Association

We respect our employees' freedom of association and their right to join any organisations or professional bodies of their own choices. Since the relevant law and regulations of the jurisdictions where some of our operations are located are not fully established, collective bargaining by employees working in these locations may not be comprehensively attained. However, we strive to engage with our employees and understand their needs through different communication channels, and we conduct regular communication meetings to create direct dialogue with our employees.

(vi) Anti-slavery

We are committed to combating modern slavery and human trafficking, and we respect and treat our employees with dignity. We do not tolerate any forced labour and we do not accept any physical and financial punishment for employee's wrongdoing.

(vii) Benefits and Wages

The remuneration and benefits for our employees comply with or



exceed the minimum legal requirements of the country where employees are employed. Deductions from wages are not part of our disciplinary measures.

(viii) Overtime

Overtime is voluntary and employees are compensated for overtime in accordance with local laws.

(ix) Equal Opportunity and No Discrimination

Our hiring, compensation, training, promotion, termination and retirement policies and practices do not discriminate on the grounds of age, sex, marital status, race, religion, disability or any other non-job related factors. Remuneration is determined with reference to performance, qualifications and experience.

(x) Harassment and Abuse

We do not tolerate any physical, sexual, psychological or verbal harassment or abuse towards or among our employees.

(xi) Supplier Code of Conduct

Our Supplier Code of Conduct² (the Supplier Code) adheres with the requirements of the RBA Code of Conduct. The Supplier Code covers a wide range of sustainability topics such as labour rights, anti-slavery, wages and benefits, humane treatment, freedom of association and collective bargaining, health and safety, environment and business ethics.

VTech requires all its suppliers which provide goods and services to its manufacturing process, to align their practices with the standards set out in the Supplier Code, and put in place similar requirements for their own suppliers. The Supplier Code is reviewed regularly and will be amended where necessary so that it will remain relevant and be compliant with all applicable laws and regulations. Our customers, suppliers, shareholders, employees and business partners are also

² https://sustainability.vtech.com/VTech_Supplier_Code_of_Conduct_Eng



encouraged to report to VTech any suspected violations of the practices and conditions covered by the Supplier Code.

(xii) Conflict Minerals Policy

VTech recognises the responsibility to source materials in an ethical and sustainable way throughout its supply chain. This includes minimisation of the negative societal impacts of mining minerals in conflict-affected and high-risk areas (CAHRAs), including human rights infringement. Our Conflict Minerals Policy³ requires all our suppliers to warrant that all materials and goods supplied to VTech do not and shall not contain tin, tantalum, tungsten, or gold (collectively 3TG), cobalt or mica originated from CAHRAs, or in cases where such materials are contained, the relevant smelters and refiners are compliant under Responsible Minerals Assurance Process (RMAP). We expect suppliers to make informed choices about responsibly sourced minerals in their supply chains by using RMAP's third party assessment of smelter and refiner management systems and sourcing practices so as to enable them to source 3TG, cobalt and mica only from smelters and refiners which are validated as conformant⁴.

Section C Due Diligence and Risk Management

1. Due Diligence Processes in Supply Chains

(i) Supplier Risk Identification and Classification

Evaluation of suppliers' modern slavery risk exposures through our risk identification and classification mechanism continued throughout FY2024. Suppliers are classified into three risk levels (low, medium and high), based on a set of criteria including procurement amount, industries with high risks of labour issues, the locations of operations, nature of materials they supply, as well as third-party certifications of relevant corporate social responsibility (CSR) management systems.

³ https://sustainability.vtech.com/VTech_Conflict_Minerals_Policy_Eng

⁴ Further details in Section C 1 (iii) "Responsible Sourcing of Minerals"



(ii) Risk mitigation, monitoring and verification

VTech has a supply chain management system in place to mitigate suppliers' modern slavery risks. New suppliers need to go through a comprehensive review to ensure they meet VTech's CSR standards. Audits and site visits are conducted when necessary to ensure full compliance with our requirements. All information is reviewed by our procurement team before engaging suppliers. Prior to doing business with VTech, suppliers are required to confirm their commitment to our standards on CSR and human rights protection by signing the Supplier CSR Agreement. Such obligations are also stated in our standard purchasing agreement.

Depending on the risk level assessed for each supplier, various measures are implemented to verify their activities and ensure that modern slavery and human trafficking are not taking place in our supply chains, which include submission of a supplier CSR self-assessment and CSR audit. The self-assessment and audit criteria are aligned with the RBA requirements, which cover major human rights areas including freely chosen labour, working hours, child and forced labour, humane treatment and non-discrimination etc. Announced CSR audits are conducted by VTech's in-house designated team including Quality Assurance Team. All procedures are laid out in the Supplier CSR Risk Assessment Manual and they form the basis on which our procurement teams assess the risk level of suppliers and closely monitor their performance periodically.

As modern slavery risk evolves and emerges in response to changing social, economic and political trends, we continue to make use of our knowledge from our industry partnerships together with our supply chain insights to stay abreast of the latest developments in the relevant countries.

Following the audit process, suppliers with any areas of non-compliance related to modern slavery are required to propose corrective actions with an implementation schedule to eliminate the



identified deficiencies. Our procurement teams will follow up on the corrective actions to ensure that the non-compliance areas are improved and managed accordingly. VTech has the right to terminate business relationships with suppliers in instances of major non-compliances with the Supplier Code and human rights principles that are not remedied within a prescribed timeframe. A reporting channel is also in place to encourage our stakeholders to report any suspected violations of the practices and conditions covered by the Supplier Code. In FY2024, we conducted CSR audits on 182 suppliers and all audited suppliers passed the CSR audit.

We believe that we can achieve a sustainable supply chain by building a long-term relationship with our suppliers based on mutual trust. We have developed a comprehensive supplier management programme to assist suppliers to meet our CSR requirements, including adopting a supplier scorecard system to assess their performance. Training is provided to them as part of a continuous improvement process to facilitate their implementation of any corrective actions. VTech also collaborates with suppliers to provide a safe, inclusive and sustainable workplace for their employees, and promote ethical sourcing practices based on suppliers' commitment to the Supplier Code.

(iii) Responsible Sourcing of Minerals

VTech does not directly procure minerals from mines, smelters or refiners. VTech actively monitor its suppliers to ensure they do not procure products that contain 3TG, cobalt and mica originated from CAHRAs, and if such procurement is unavoidable, the involved smelters and refiners shall be compliant under the RMAP and other relevant standards. We comply with the EU Conflict Minerals Regulations and US Dodd-Frank Wall Street Reform and Consumer Act of 2010. We identify and assess risks on the use of conflict minerals along the supply chain by conducting due diligence work set forth in the Due Diligence Guidance for Responsible Supply Chains from CAHRAs published by the Organisation for Economic Co-operation and Development.



We expect suppliers to reasonably ensure that the minerals used in the products they manufacture do not directly or indirectly finance or benefit armed groups that are perpetrators of human rights abuses in any area or country. We require suppliers to perform due diligence which aligns with the Due Diligence Guidance and submit to VTech in a timely manner a complete Conflict Minerals Reporting Template (CMRT). Our sustainability team works with relevant departments including Procurement and Legal & Compliance to closely monitor suppliers' compliance status, and will request additional information and implementation of corrective actions if any risks are identified. Business relationships with suppliers may be discontinued if any violation against the Conflict Minerals Policy is found. Suppliers are expected to apply the same requirements to their upstream suppliers to ensure alignment and traceability throughout the supply chain, and back to the smelters and refiners.

2. Certification

While VTech does not require its suppliers to certify that materials incorporated into their supplies to VTech or their production or manufacturing process comply with the modern slavery and human trafficking laws of the countries where they are located, our standard purchasing agreement imposes an obligation on the suppliers to comply with all applicable laws, including laws that govern modern slavery, human trafficking, and other exploitative labour practices. All suppliers are required to comply with our Supplier Code and Conflict Minerals Policy, including the acceptance of our Supplier CSR Agreement.

3. Internal Accountability

All VTech employees are required to comply with our written, company-wide Employee Code, which promotes honest and ethical conduct, as well as legal and regulatory compliance. The Employee Code requires all employees to follow all applicable laws, including those prohibiting forced



labour or human trafficking.

Any issues or enquiries raised by our employees through different communication channels will be handled and investigated with care and in a confidential manner. We have our Whistleblowing Policy and grievance system in place to ensure that all reported incidents are promptly reviewed by the Group Chief Compliance Officer, who reports to the Group's Audit Committee, to determine the mode of investigation and subsequent corrective action. In FY2024, no forced labour or human trafficking was reported under the Whistleblowing Policy or otherwise communicated to management by employees.

Section D Training

We have procedures in place to ensure that our policies are properly implemented throughout the VTech Group. Apart from conducting employee interviews and surveys, on-site visits and audits on a regular basis, we also provide training on CSR including human rights protection for our employees and suppliers.

1. Training for Employees

As part of the CSR training, VTech's employees who engage with suppliers are expected to report any potentially unlawful or unethical conduct that comes to their attention, including the presence of modern slavery or human trafficking in VTech's supply chains. In FY2024, we delivered over 77,000 hours of training on the topic of human rights to our employees.

2. Workshop and Training for Suppliers

VTech works closely with its upstream suppliers to further improve their sustainability and CSR performance. During FY2024, we again conducted an annual supplier CSR workshop for our key suppliers focusing on enhancing their knowledge of supply chain CSR management and social



responsibility practices, including topics on elimination of forced labour and child labour, and human trafficking. We offer hands-on training and resources to suppliers and provide guidance for them to meet our CSR requirements and achieve continuous improvement in their social performance.

Section E Future preventive measures

VTech will continue to proactively consider what further steps could be taken to prevent modern slavery and human trafficking from occurring in its business and supply chains.

Approval

This Statement has been approved by VTech for FY2024.

A handwritten signature in black ink, appearing to read "Gordon Chow", written over a horizontal line.

Gordon Chow

President

VTech Technologies Canada Ltd

27 May 2024



In accordance with the requirements of the Act, and in particular section 11 thereof, I attest that I have reviewed the information contained in the report for the entity or entities listed above. Based on my knowledge, and having exercised reasonable diligence, I attest that the information in the report is true, accurate and complete in all material respects for the purposes of the Act, for the reporting year listed above. I have the authority to bind VTech Technologies Canada Ltd.

A handwritten signature in black ink, appearing to read "Gordon Chow", written in a cursive style.

Gordon Chow
President
VTech Technologies Canada Ltd

27 May 2024